

# Terms and Conditions

## Eligibility

Any customer purchasing a new tyre within the Michelin Truck New Tyres Product Range\*\* from a Michelin Certified Centre in the UK before 31 December 2012 and registering the same tyres according to the procedure described below. Michelin reserve the right to withdraw the offer of the Truck Tyre Guarantee for new registrations at any time. In this unlikely event all Michelin Certified Centres would be advised in writing.

## Tyres covered by the Guarantee

All tyres from the Michelin Truck New Tyres Product Range excluding XZY2, XZY, XDY & XDY3 tread patterns used according to the recommendations contained in the Michelin technical documentation available at [www.michelintransport.com](http://www.michelintransport.com) (conditions of use, pressure, load, speed, etc.), except where the vehicle is involved in a road traffic accident, fire, natural disaster or subjected to malicious damage.

## Guarantee period

Six months from the date of purchase, subject to acceptance of registration by Michelin.

## Application conditions

### How to benefit from the Tyre Guarantee

The tyre must be registered within a period of one month from the date of purchase (postmark deadline), by returning the Truck Tyre Guarantee registration form provided by the Michelin Certified Centre on purchase. The serial number of each of the tyres concerned will be noted and a certified true copy of the invoice with the Michelin Certified Centre's stamp must be sent to the following address (postage costs not reimbursed) or faxed to 01782 401852:

MCC Truck Tyre Guarantee - Marketing Dept.  
Campbell Road  
Stoke-on-Trent  
ST4 4EY

Any illegible or incomplete forms will not be taken into account. Following receipt, Michelin will issue a letter to confirm guarantee cover. Failure to register according to the above-mentioned conditions will invalidate guarantee cover. This guarantee is non-transferable.

## What to do in the event of damage

### Definition of accidental damage

Accidental damage means any damage not caused by any of the following exclusions:

- Severe under inflation or overload (characterised by overheating of the tyre structure, mottling and creasing of the internal rubber, circumferential rupture of the sidewall and/or overflexing of the bead area)
- Fitting or removal damage
- Damage caused by fitment to an inappropriate wheel or wheel in poor condition
- Use in conditions for which the tyre was not designed
- Severe misalignment or damage caused by ineffective or damaged suspension components
- Repeat wheel spin/brake flat
- Repeat impact damage

### Procedure

The user sends the damaged registered tyre to his selected Michelin Certified Centre together with the Truck Tyre Guarantee form attached to the guarantee registration letter, duly completed. This form is also available at [www.michelintransport.com](http://www.michelintransport.com). Acceptance of the Michelin damage cover procedure implies acceptance of the transfer of ownership of the damaged tyre.

### Reimbursement conditions

Once the damaged tyre(s) has (have) been examined and validated by Michelin (provided that it (they) meet(s) the above-mentioned conditions), a credit note proportional to the percentage of tread remaining on the tyre(s) will be issued by Michelin to the Michelin Certified Centre who will then apply the value of this to the customers' account or next purchase. Formula adopted to calculate the credit note:

$$\frac{\text{Remaining Tread Depth (mm) of supplied tyre (RTD)}}{\text{Michelin Registered Original Tread Depth (OTD)}} \times \text{Invoice Price Registered}$$

For example: 385/65R22.5 XZY3 RTD 12mm OTD 17.7mm Price £500

$$\frac{12}{17.7} \times 500 = \text{£}338.98$$

The cost of service operations in connection with tyre replacement are to be met by the user. The issue of any credit note under this guarantee is not an admission of liability by Michelin. Michelin shall have no responsibility for any further damage or costs which may be incurred.

\*\*excluding XZY2, XZY, XDY & XDY3 tread patterns



**A Truck Tyre Guarantee with MICHELIN\***

\*Exclusions apply. For full terms and conditions – see page 4.

If you have any questions please contact MICHELIN on 0845 366 1598



[www.michelintransport.com](http://www.michelintransport.com)



