Terms and Conditions

Eligibility

Any customer purchasing a new tyre within the Michelin Truck New Tyres Product Range** from a Michelin Certified Centre in the UK before 31 December 2012

and registering the same tyres according to the procedure described below.

Michelin reserve the right to withdraw the offer of the Truck Tyre Guarantee for new registrations at any time. In this unlikely event all Michelin Certified Centres would be advised in writing.

Tyres covered by the Guarantee

All tyres from the Michelin Truck New Tyres Product Range excluding XZY2, XZY, XDY & XDY3 tread patterns used according to the recommendations contained in the Michelin technical documentation available at www.michelintransport.com (conditions of use, pressure, load, speed, etc.), except where the vehicle is involved in a road traffic accident, fire, natural disaster or subjected to malicious damage.

Guarantee period

Six months from the date of purchase, subject to acceptance of registration by Michelin.

Application conditions

How to benefit from the Tyre Guarantee

The tyre must be registered within a period of one month from the date of purchase (postmark deadline), by returning the Truck Tyre Guarantee registration form provided by the Michelin Certified Centre on purchase. The serial number of each of the tyres concerned will be noted and a certified true copy of the invoice with the Michelin Certified Centre's stamp must be sent to the following address (postage costs not reimbursed) or faxed to 01782 401852:

MCC Truck Tyre Guarantee - Marketing Dept. Campbell Road Stoke-on-Trent ST4 4EY

Any illegible or incomplete forms will not be taken into account. Following receipt, Michelin will issue a letter to confirm guarantee cover.

Failure to register according to the above-mentioned conditions will invalidate guarantee cover

This guarantee is non-transferable.

What to do in the event of damage

Definition of accidental damage

Accidental damage means any damage not caused by any of the following exclusions:

- Severe under inflation or overload (characterised by overheating of the tyre structure, mottling and creasing of the internal rubber, circumferential rupture

- of the sidewall and/or overflexing of the bead area)
- Fitting or removal damage
- Damage caused by fitment to an inappropriate wheel or wheel in poor condition Use in conditions for which the tyre was not designed
- Severe misalignment or damage caused by ineffective or damaged suspension components Repeat wheel spin/brake flat
- Repeat impact damage

Procedure

The user sends the damaged registered tyre to his selected Michelin Certified Centre together with the Truck Tyre Guarantee form attached to the guarantee registration letter, duly completed. This form is also available at www.michelincertifiedentre.co.uk. Acceptance of the Michelin damage cover procedure implies acceptance of the transfer of ownership of the damaged tyre.

Reimbursement conditions

Once the damaged tyre(s) has (have) been examined and validated by Michelin (provided that it (they) meet(s) the above-mentioned conditions), a credit note proportional to the percentage of tread remaining on the tyre(s) will be issued by Michelin to the Michelin Certified Centre who will then apply the value of this to the customers' account or next purchase. Formula adopted to calculate the credit note:

Remaining Tread Depth (mm) of supplied tyre (RTD)

Michelin Registered Original Tread Depth (OTD)

Invoice Price Registered

For example: 385/65R22.5 XZY3 RTD 12mm OTD 17.7mm

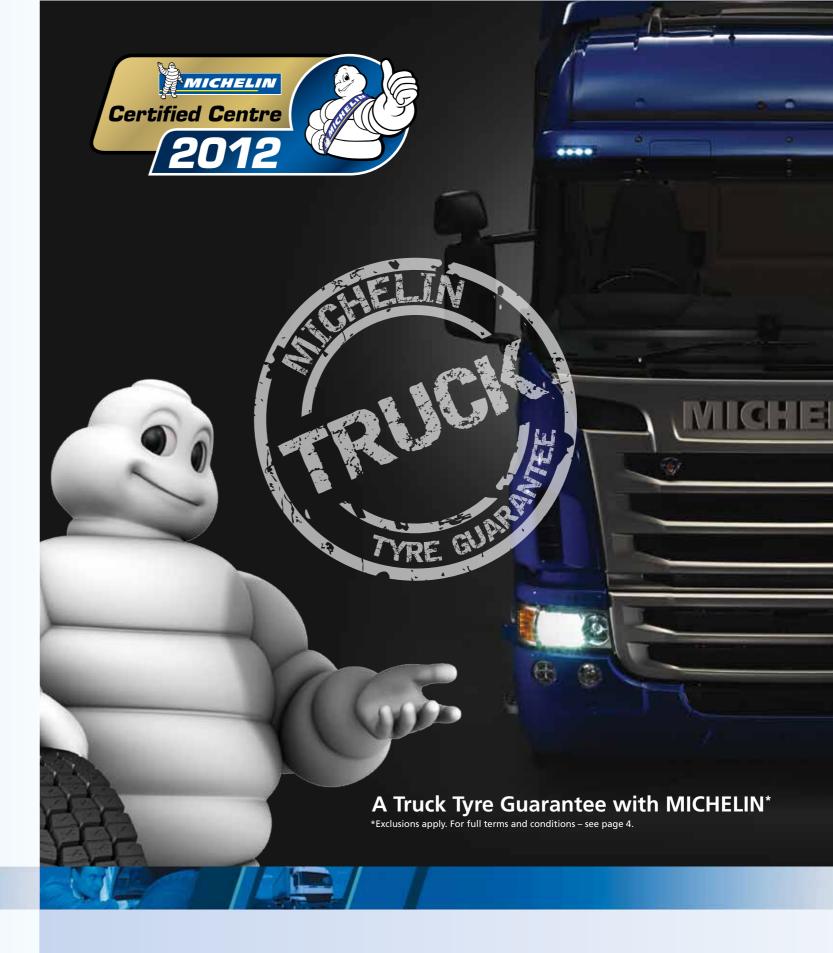
Price £500

- X 500 = £338.98

The cost of service operations in connection with tyre replacement are to be met by the user. The issue of any credit note under this guarantee is not an admission of liability by Michelin. Michelin shall have no responsibility for any further damage or costs which may be incurred.

If you have any questions please contact MICHELIN on 0845 366 1598







www.michelincertifiedcentre.co.uk



^{**}excluding XZY2, XZY, XDY & XDY3 tread patterns



Once a tyre eligible for the guarantee has been fitted please fill in the details below and send to the address overleaf or fax to 01782 401852.

Company						
Company name*						
Street*				Country*		ost code*
Town/City* Telephone*				Country		
relephone						
Contact			_			
Surname*			First name	e*		
Function*						
Email*						
By providing your email address you are agreeing to receive special offers, promotions and newsletters from Michelin Tyre Plc.						
Purchase						
Date of purchase*		Dealer's ı	name* 🔲 🔲 📗			
Post code*		Town/City*			Country*	
					,	
Tyres						
Dimensions		Reference tread*	Serial no.	*	Veh reg*	Mileage * Position*
g 315/8	0 R 2 5 5	XWORKSX	ZYPRZ	265967G	DGO8BIB	123674 NSRO
* Required field	5					
Dealer Stam	p					
Please tick this	oox if you do not wish to	o receive further information	, promotions or offer	s by post.		

To register for your Michelin Truck Tyre Guarantee, just follow the simple steps below:

Initial process***

Step 1

Place your order for a tyre(s) with your Michelin Certified Centre

Step 2

Your Michelin Certified Centre will fit the tyre(s) to your vehicle

Step 3

Register the tyre(s) and vehicle details on the form provided and send to the address indicated in the terms and conditions or fax to 01782 401852

How to claim your guarantee***

Step 1

Remove the tyre which is under guarantee from your vehicle.

*Exclusions apply. For full terms and conditions – see page 4.

Step 2

 Return the tyre(s) to your Michelin Certified Centre with completed claim form

Step 3

 Your Michelin Certified Centre will return the tyre(s) to Michelin for validation of the claim.



^{**} Excluding XZY2, XZY, XDY & XDY3 tread patterns

^{*** *} Exclusions apply. For full terms and conditions – see page 4.